Riva Integration Server Transparent, server-side CRM integration for Exchange and GroupWise Michael Jones (CRM) Michael Jones (Mailbox) **INTEGRATION SERVER CRM** Appointments **Email Client Appointments CRM Phone Calls Email Client Appointments CORE SYNCHRONISATION CRM** Tasks **Email Client Tasks CRM Address Book Email Client Address Book ADVANCED INTEGRATION** Archived CRM Email Sent Items **CRM** Opportunities **CRM** Opportunities



Better than your current Outlook plug-in

Riva Integration Server for Microsoft Exchange and Novell GroupWise delivers server-side, enterprise-level CRM integration and advanced interoperability for leading CRMs such as Salesforce, Microsoft Dynamics CRM, Oracle CRM, SugarCRM, SageCRM, NetSuiteCRM and others.

Riva Integration Server gets installed once at the server level instead of installing an Outlook plug-in on each user's desktop and mobile device. Riva leverages the power of Exchange and GroupWise's native features.

Executives, salespeople and support staff appreciate the quicker, easier and better integrated access to their CRM appointments, phone calls, tasks, contacts, leads, opportunities, guotes and cases directly from ALL Exchange and GroupWise clients -**Outlook, Outlook Web Access, Entourage for** Mac, ActiveSync mobile devices, BES, GroupWise, IMAP and more.

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